

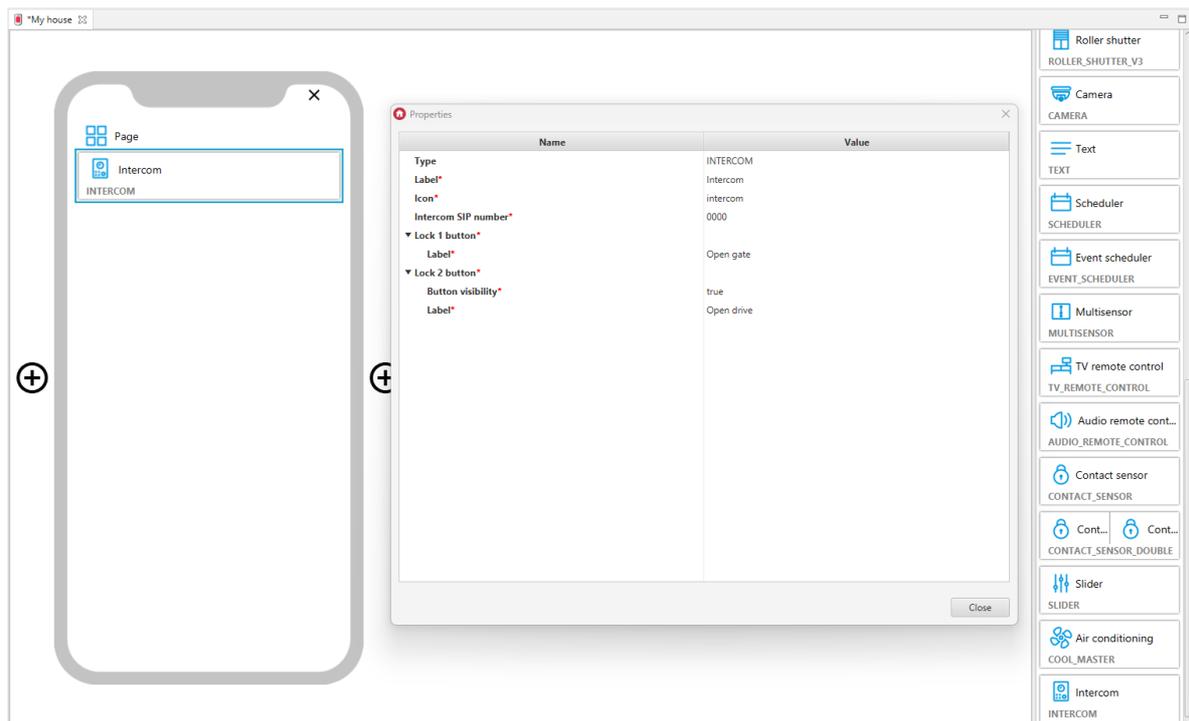
# Intercom (INTERCOM)

## Note!

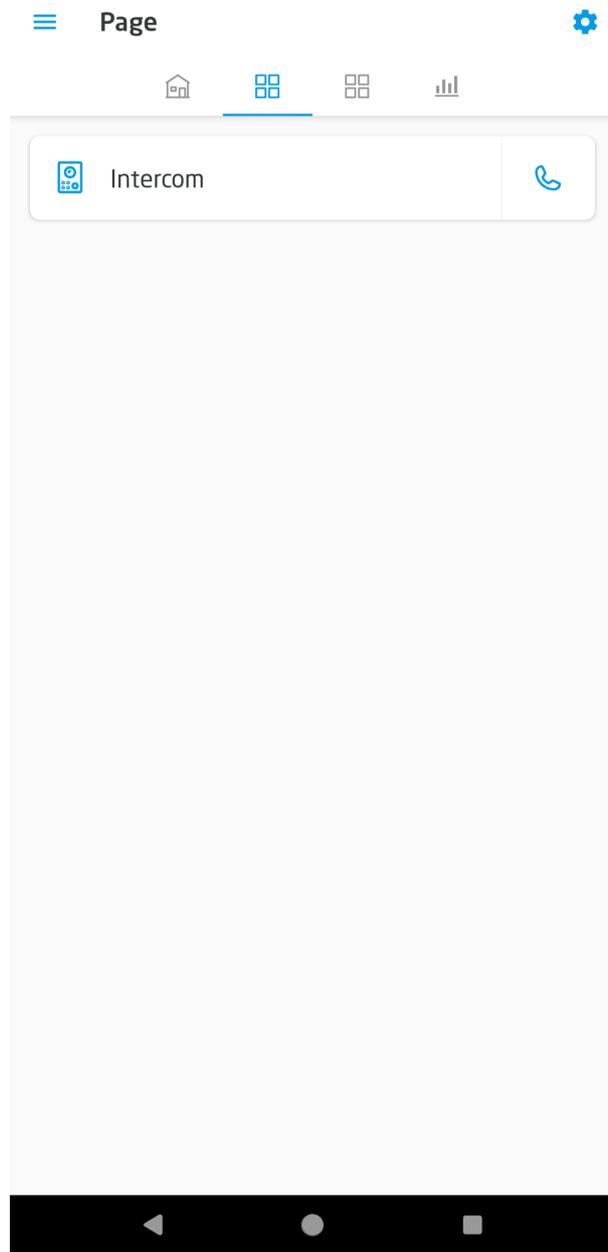
Functionality available **only for the Grenton Intercom** and for the myGrenton application in version 1.10.20 (Android) / 1.13.0 (iOS) or higher.

The INTERCOM widget is available for Object Manager version 1.12.0 or higher.

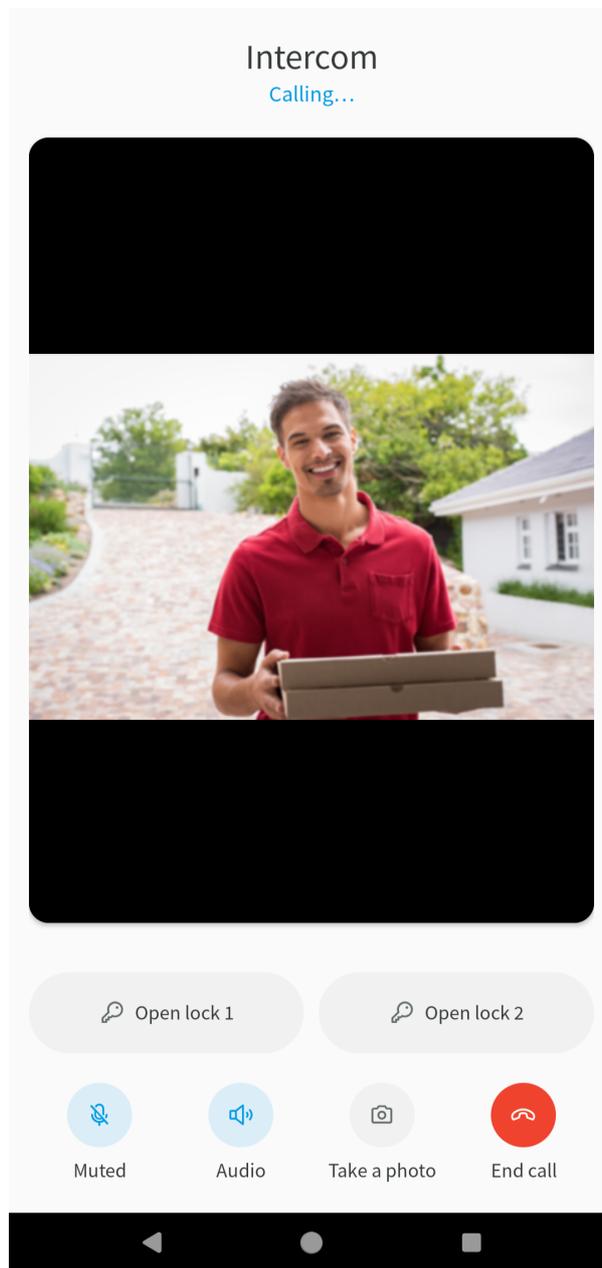
Widget dedicated to cooperation with Grenton Intercom Panel ICM-001-E-01. Adding a configured widget to the interface enables making calls to the intercom, allowing real-time camera preview and unlocking doors.



Appearance of the widget in the myGrenton app:



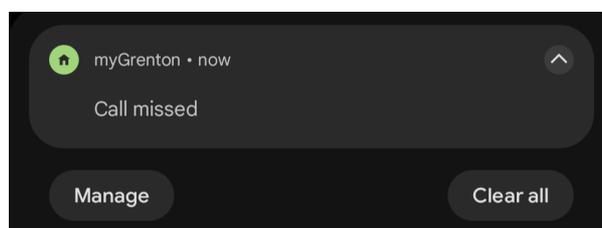
During a call, the following view is displayed:



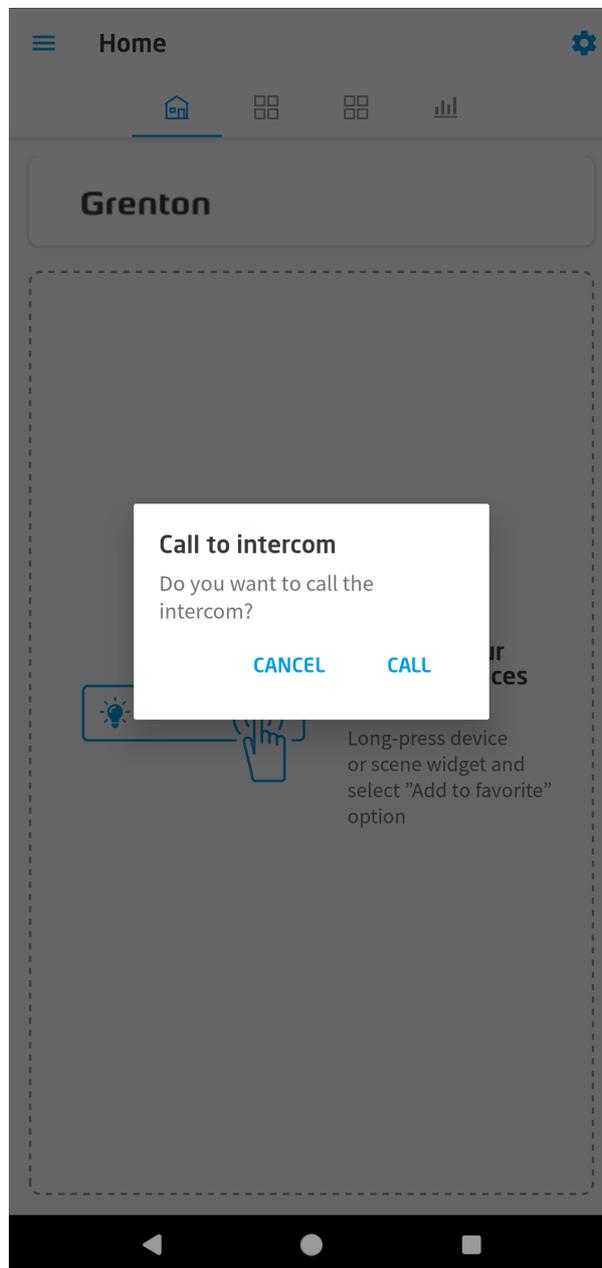
Using the buttons during an active call, it is possible to mute the microphone, enable/disable the external speaker, take a snapshot of the panel camera preview, unlock the door, and end the call.

### **Recalling in case of missed call**

If a call from the intercom is missed, a notification will appear in the notification center.



To call back the intercom, tap the notification. In the next step, the app will ask for confirmation to initiate the call.



After tapping **CALL**, connection to the intercom will be established.

On iOS platform, it is also possible to call back the intercom from the call history in the Phone app.

## Intercom settings

Option available in the application settings. Allows SIP configuration for taking calls from Grenton entrance panel.

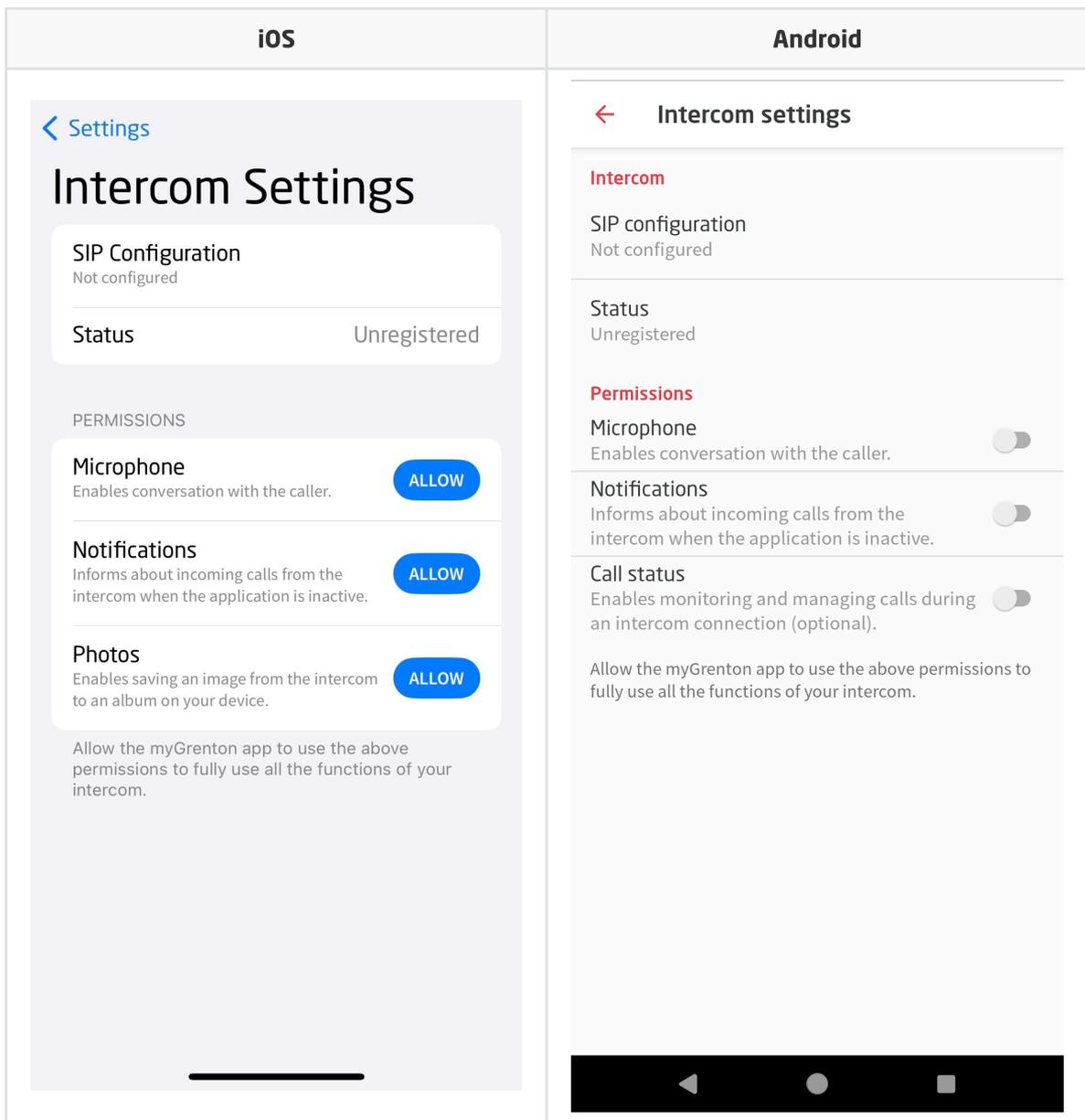
### SIP Configuration

For the connection between the intercom and the myGrenton application, you must add your SIP number. The number must differ from the number indicated in the intercom settings. So, you need to have at least two SIP numbers to call from the intercom to the application. All information about registering a SIP account can be found here:

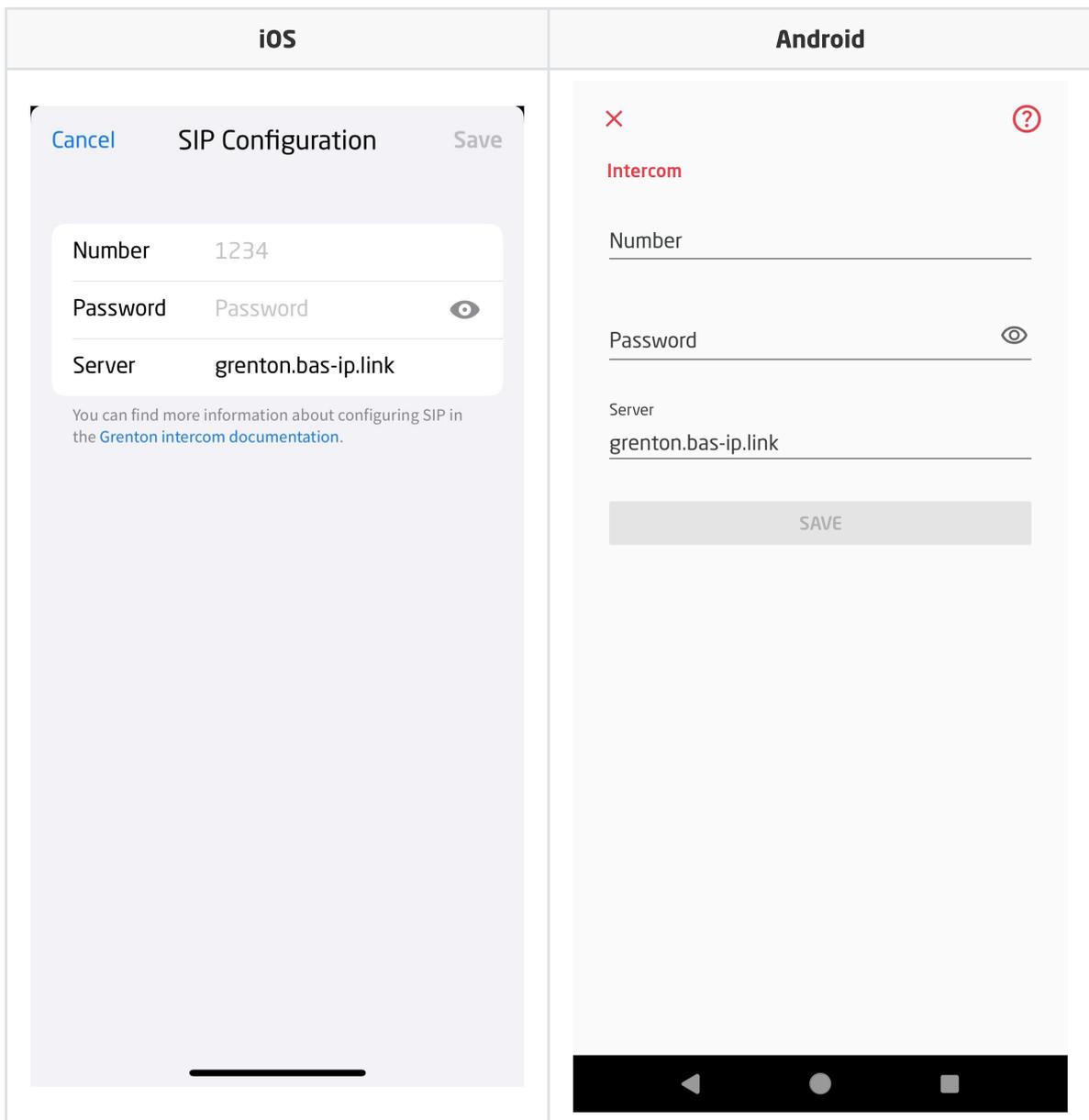
- <https://grenton.com/sip-configuration>

Once the SIP account is properly set up, add the number to the application:

1. Go to Intercom Settings.
2. Allow the myGrenton app to use the necessary permissions (tap "allow" for all permissions).

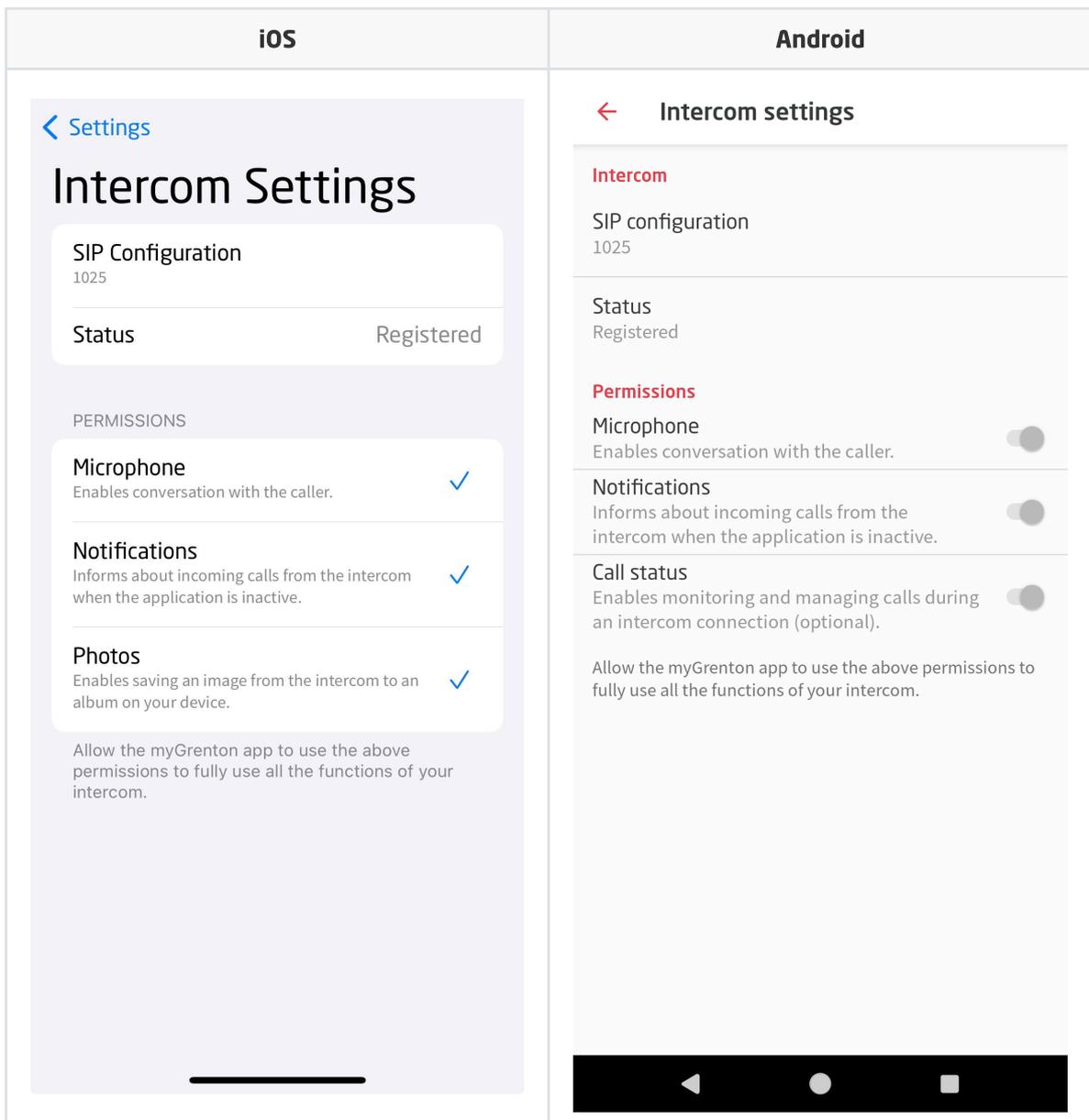


3. Tap *SIP Configuration*.



4. Enter information about SIP number and its password.
5. Tap *Save*.

When all steps are completed, the *Registered* status will be displayed.



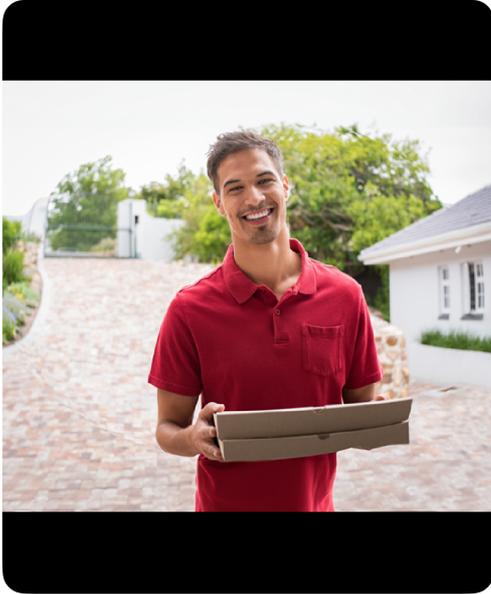
### Call view

During a conversation, the following interface is displayed. Using the buttons in this interface, you can turn on/off microphone, speaker (by default, the speaker is on when the call is initiated), take a photo of the visitor, open the door and end the call:

iOS



Intercom  
Calling...



Open Lock 1

Open Lock 2



Mute



Speaker



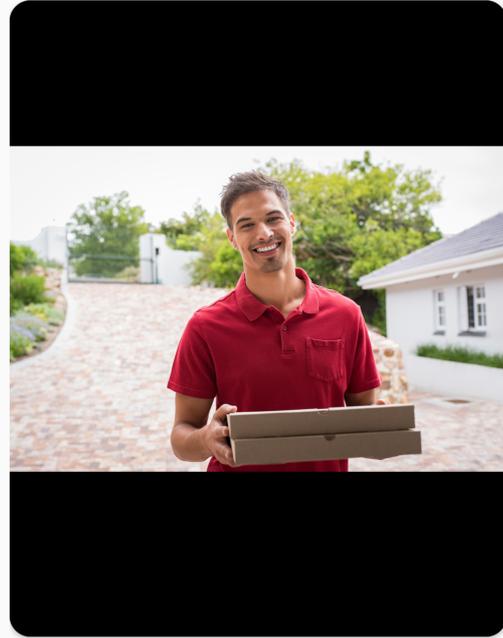
Take a photo



End call

Android

Intercom  
Calling...



Open lock 1

Open lock 2



Mute



Audio



Take a photo



End call